

Paul Friedland  
37 West 87<sup>th</sup> Street, Unit 1  
New York, New York 10024

Alexandra H. Simons  
37 West 87<sup>th</sup> Street, Unit 2  
New York, New York 10024

March 28, 2018

Con Edison  
Cooper Station  
P.O. Box 138  
New York, NY 10276-0138  
Attn: Mr. Timothy P. Crawley, President  
Mr. John McAvoy, Chairman and Chief Executive Officer

Re: Water Damage to 37 West 87th Street

Dear Sir/Madam:

We are the owners and residents of 37 West 87<sup>th</sup> St. in Manhattan.

We thank ConEd for organizing the repair work accomplished on and beneath the sidewalk in front of our townhouse on March 26-27, 2018.

Unfortunately, this repair work comes two months after ConEd and its subcontractor, Donofrio Construction, opened up the sidewalk in front of our building, causing water to pour into our basement through our foundation wall every time it has rained since then.

Over the course of these two months, we repeatedly raised this emergency situation to ConEd's attention, and repeatedly implored ConEd to fix the problem. Just during the month of March 2018, we spoke to ConEd to make emergency complaints on March 2, 5, 7, 8, 13, 16, 17 and 23. We have retained phone records of such calls. We spoke inter alia to customer service (212-243-1900), emergency conditions (1-800-75-ConEdison), and Mr. Walters of ConEd's Executive Action Group (212-780-6714). In addition, we submitted this problem to the NYC Department of Public Service on March 2 and 23, which established Case # 813825 for such purpose.

By this letter, we put ConEd on notice that we will hold ConEd liable for any damage arising in the future from a weakened foundation wall.

Sincerely,

Handwritten signatures in blue ink. The first signature is 'Paul Friedland' and the second is 'Alexandra H. Simons'.

Paul Friedland and Alexandra H. Simons

cc: NYS Dep't of Public Service  
90 Church Street  
New York, NY 10007

Helen Rosenthal  
New York City Council  
563 Columbus Ave  
New York, NY 10024